

# With virtual care, a doctor is only a few clicks away

**Virtual care benefits from MDLIVE® give your employees a convenient and affordable care option. They can talk to a licensed medical professional by secure video chat, email, or phone.**



## Telemedicine

Day or night, your employees can talk to a board-certified doctor who can treat non-emergency conditions, such as sinus infections, pink eye, earaches, and flu. MDLIVE also provides pediatric telemedicine services for non-emergency conditions.



## Telebehavioral health

Your employees can talk to therapists, psychologists, and psychiatrists from the comfort and privacy of home. They can schedule a confidential virtual visit if they're feeling stressed or overwhelmed, or for conditions such as anxiety, depression, and panic disorders.



## Teledermatology

With teledermatology, your employees can get a diagnosis, treatment, and prescription (as needed) from a board-certified dermatologist for more than 3,000 skin, hair, and nail conditions.

## MDLIVE physicians:

- Are board-certified, credentialed, and licensed
- Average 15 years of practice experience
- Receive specialized training in diagnosing patients by video or phone
- Adhere to the highest quality standards, plus NCQA and URAC guidelines

## VIRTUAL CARE BENEFITS



**Using virtual care may help you and your employees:**

- Reduce ER and urgent care visits for non-emergencies
- Decrease absenteeism
- Lower medical costs

**In most cases, the virtual diagnosis is effective:\***

**97%** patient satisfaction

**96%** of patients did not receive further care for that same condition

**82%** of cases did not require further action within the next 7 days



## Costs for 2023

### COST PER CONTRACT PER MONTH (PCPM)

Telemedicine only:	\$0.70 PCPM
Telemedicine + telebehavioral health:	\$0.77 PCPM
Telemedicine + telebehavioral health + teledermatology:	\$0.79 PCPM

### COST PER VISIT

Telemedicine:	\$64
Teledermatology:	\$94
Telebehavioral health:	Up to \$250

## It's easy to register and use

Your employees can activate their MDLIVE account by texting Sophie, a virtual assistant who guides them through the quick registration process.

When they need to talk to a doctor or behavioral health care professional, it's fast and easy. Your employees can request a virtual appointment in several ways, depending on their preference:



Text **AHATPA** to **635-483**



Download the MDLIVE app on your smart device



Visit **mdlive.com/ahatpa**



Call **1-888-964-0942**



## Want to add MDLIVE virtual care benefits to your health plan?

Talk to your AmeriHealth Administrators account rep or broker.



\*Based on internal data

MDLIVE is an independent company providing telemedicine, teledermatology, and telebehavioral health services for AmeriHealth Administrators members.

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