

837D Health Care Claim Dental

For AmeriHealth Administrators

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Disclaimer

This AmeriHealth Administrators/Inter-County Hospitalization Plan (hereinafter referred to as "AHA") Companion Guide to EDI Transactions (the "Companion Guide") provides trading partners with guidelines for submitting electronic batch transactions. Because the HIPAA ASC X12N Implementation Guides require transmitters and receivers to make certain determinations/elections (*e.g.*, whether, or to what extent, situational data elements apply), this Companion Guide documents those determinations, elections, assumptions, or data issues that are permitted to be specific to AHA's business processes when implementing the HIPAA ASC X12N 5010X224A2 Implementation Guides.

This Companion Guide does not replace or cover all segments specified in the HIPAA ASC X12N Implementation Guides. It does not attempt to amend any of the requirements of the Implementation Guides, or impose any additional obligations on trading partners of AHA that are not permitted to be imposed by the HIPAA Standards for Electronic Transactions. This Companion Guide provides information on AHA specific codes relevant to AHA's business processes and rules and situations that are within the parameters of HIPAA. Readers of this Companion Guide should be acquainted with the HIPAA Implementation Guides, their structure, and content.

This Companion Guide provides supplemental information to the Trading Partner Agreement that exists between AHA and its trading partners. Trading partners should refer to their Trading Partner Agreement for guidelines pertaining to AHA's legal conditions surrounding the implementation of the EDI transactions and code sets. However, trading partners should refer to this Companion Guide for information on AHA's business rules or technical requirements regarding the implementation of HIPAA-compliant EDI transactions and code sets.

Nothing contained in this Companion Guide is intended to amend, revoke, contradict, or otherwise alter the terms and conditions of the Trading Partner Agreement. If there is an inconsistency between the terms of this Companion Guide and the terms of the Trading Partner Agreement, the terms of the Trading Partner Agreement will govern.

Overview of Document

This Companion Guide is to be used as a supplement to the 837 Dental Health Care Claim Implementation Guide, version 5010X224A2, including all Errata issued up through June 2010. As such, this Companion Guide must be referred to for transmitting the 837 Dental Health Care Claim transactions to AHA.

The purpose of this Companion Guide is to outline AHA requirements for handling the 837 Dental and to delineate specific data requirements for the submission of the 837D to AHA.

This Companion Guide was developed to guide organizations through the implementation process so that the resulting transaction will meet the following business objectives:

- **Convey all required business information required by AHA to process transactions.**
- **Interpret information in the same way:** The definition of the transaction will be specific so that trading partners can correctly interpret, from a business perspective, the information that is received from each other.
- **Simplify the communication:** The transaction will be standard to simplify communication between trading partners and to follow the requirements of HIPAA.

General Instructions

The 837D can be used to submit health care claim billing information, from providers of health care services either directly or via trading partner or clearinghouse.

Transmission Size

5,000 Claims per ST (limit is for CLM segment).

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Transaction Structure & Processing -- Batch Mode

There will be a separate ISA-IEA set for each different type of transaction. For example, if an electronic transmission between two trading partners contains claims and authorizations, there will be two ISA-IEA sets; one for claims (837) and one for authorizations (278).

This Companion Guide reflects conventions for batch implementation of the ANSI X12 837D.

Batch Mode Process

The 837D will be implemented in batch mode. The submitting organization will send the 837D to AHA through some means of telecommunications and will not remain connected while AHA processes the transaction.

If a portion of or the entire ISA segment is unreadable or does not comply with the Implementation Guide and if there is sufficient routing information that can be extracted from the ISA, AHA will respond with an appropriate TA1 transaction. Otherwise, AHA will be unable to respond. In either case, the batch will not be processed.

AHA will respond with a 999 transaction as an acknowledgment to every batch file of 837D transactions that is received. This 999 acknowledgment will be sent whether or not the provider, or its intermediary, requests it. The acknowledgment 999 transaction will indicate whether or not the batch can be processed. If the GS segment of the batch does not comply with the Implementation Guide, AHA may not be able to process the transaction.

If the information associated with any of the claims in the 837D ST-SE batch is not correctly formatted from a syntactical perspective; all claims between the ST-SE will be rejected. Providers should consider this possible response when determining how many patients and claims they will submit in a single 837D.

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National Provider Identifier (NPI)

AmeriHealth Administrators/Inter-County Hospitalization Plan requires the submission of National Provider Identification Number (NPI) for all electronic claims (837).

You may also report your current provider identification numbers **in addition to your NPI(s)**.

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837 Dental: Segment Usage Detail

The 837 Dental Data Element Segment identifies the specific data content required by AHA.

AHA Business Rules referenced in the Segment Usage Detail represent the following situations:

- The element is required by the Implementation Guide and required by AHA.
- The element is situational by the Implementation Guide and, when the situation exists, is required to be included by AHA.
- The element is situational by the Implementation Guide and, based on AHA's business, is always required by AHA.

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Segment: **BHT** Beginning of Hierarchical Transaction
Loop: **Beginning of Hierarchical Transaction**
Level: **Detail**
Usage: Required by Implementation Guide
Business **AHA requires submission with only the following data**
Rule: **elements for this segment:**

Data Element Summary

Ref Des	Element Name	Element Note
BHT06	Transaction Type Code	Enter code value:

CH = Use when submitting claims

Segment: **NM1** Billing Provider Name
 Loop: **2010AA Billing Provider Name**
 Level: **Detail**
 Usage: Required by Implementation Guide
 Business **AHA requires submission with only the following data**
 Rule: **elements for this segment:**

Data Element Summary

Ref Des	Element Name	Element Note
NM108	Identification Code Qualifier	Enter code value: XX - Centers for Medicare and Medicaid Services National Provider Identifier
NM109	Identification Code	Enter the appropriate National Provider ID (NPI).

NOTE: When the organization is not a health care provider (is an “atypical” provider) and, thus, not eligible to receive an NPI, the NM108 and NM109 fields will be omitted. The “atypical” provider must submit their TIN in the REF segment and their assigned AHA Corporate ID in loop 2010BB/REF (Billing Provider Secondary Identification segment).

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Segment: **N3** Billing Provider Address
 Loop: **2010AA Billing Provider Address**
 Level: **Detail**
 Usage: Required by Implementation Guide
 Business **AHA requires submission with only the following data**
 Rule: **elements for this segment:**

Data Element Summary

Ref Des	Element Name	Element Note
N301	Address Information	The Billing Provider Address must be a street address. Post Office Box or Lock Box addresses are to be sent in the Pay-To Address Loop (Loop ID 2010AB), if necessary.

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Segment: **SBR** Subscriber Information
Loop: **2000B Subscriber Hierarchical Level**
Level: **Detail**
Usage: Required by Implementation Guide
Business **AHA requires submission with only the following**
Rule: **data elements for this segment:**

Data Element Summary

Ref Des	Element Name	Element Note
SBR09	Claim Filing Indicator Code	Enter value: (choose one) BL for AHA Products CI Commercial Insurance Co.

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Segment: **NM1** Subscriber Name
 Loop: **2010BA Subscriber Name**
 Level: **Detail**
 Usage: Required by Implementation Guide
 Business **AHA requires submission with only the following**
 Rule: **data elements for this segment:**

Data Element Summary

Ref Des	Element Name	Element Note
NM103	Subscriber Last Name	Name Last or Organization Name
NM108	Identification Code Qualifier	MI – Member Identification Number
NM109	Subscriber Primary Identifier	Enter the value from the subscriber's identification card (ID Card), including alpha characters. Spaces, dashes and other special characters that may appear on the ID Card are for readability and appearance only, are not part of the identification code, and therefore should not be submitted in this transaction. Note: When the subscriber is not the patient, the patient's ID (from the ID card) will be submitted in this 2010BA/NM109 field segment. The remainder of the patient's information (name, birth date, etc.) will continue to be submitted in the 2010CA loop.

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Segment: **NM1** Payer Name
 Loop: **2010BB Payer Name**
 Level: **Detail**
 Usage: Required by Implementation Guide
 Business **AHA requires submission with only the following**
 Rule: **data elements for this segment:**

Data Element Summary

Ref Des	Element Name	Element Note
NM108	Identification Code Qualifier	Enter code value: PI (Payer Identification)
NM109	Payer Primary Identifier	Enter value: (choose one) 54763 AHA Product

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Segment: **REF** Billing Provider Secondary Information
 Loop: **2010BB Payer Name**
 Level: **Detail**
 Usage: Situational by Implementation Guide
 Business: **Based on AHA’s business, AHA always requires this segment be included. AHA requires submission with only the following data elements for this segment:**
 Rule:

Data Element Summary

Ref Des	Element Name	Element Note
REF01	Reference Identification Qualifier	Enter code value: G2 Provider Identification Number
REF02	Original Reference Number	Enter the appropriate provider identification number.

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Segment: **NM1** Patient Name
 Loop: **2010CA Patient Name**
 Level: **Detail**
 Usage: Required by Implementation Guide
 Business **AHA requires submission with only the following**
 Rule: **data elements for this segment:**

Data Element Summary

Ref Des	Element Name	Element Note
NM103	Patient Last Name	Patient last name is required
NM104	Patient's First Name	Enter value: Patient's first name is required when NM102 = 1 and the person has a first name.

Note: The patient's ID (from the ID card) must be submitted in the 2010BA/NM109 field segment. The remainder of the patient's information (name, birth date, etc.) will continue to be submitted in the 2010CA loop.

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Segment: **CLM** Health Claim Information
 Loop: **2300 Claim Information**
 Level: **Detail**
 Usage: Required by Implementation Guide
 Business **AHA requires submission with only the following data**
 Rule: **elements for this segment:**

Data Element Summary

Ref Des	Element Name	Element Note
CLM01	Claim Submitter's Identifier (Patient Control Number)	Do not enter values more that 20 characters.
CLM05-2	Facility Code Qualifier	B = Place of Service Codes for Professional or Dental Services
CLM05-3	Claim Frequency Type Code	If 7 or 8 must submit original claim number in Loop 2300 Segment: REF ORIGINAL REFERENCE NUMBER (ICN/DCN) REF01 = F8

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Segment: **NM1** Rendering Provider Name
 Loop: **2310B Rendering Provider Name**
 Level: **Detail**
 Usage: Situational by Implementation Guide
 Business **AHA requires submission with only the following data**
 Rule: **elements for this segment:**

Data Element Summary

Ref Des	Element Name	Element Note
NM101	Entity Identifier Code	Enter code value: 82 (Rendering Provider)
NM102	Entity Type Qualifier	Enter code value: (choose one) 1 (Person) 2 (Non Person Entity)
NM103	Name Last or Organization Name	Enter value: Rendering Provider last or Organization Name
NM104	Name First	Value: Requesting Rendering Provider's first name
NM108	Identification Code Qualifier	Enter code value: (choose one) XX - Centers for Medicare and Medicaid Services National Provider Identifier
NM109	Identification Code	Enter the appropriate Rendering Provider National Provider ID (NPI).

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Segment: **REF** Rendering Provider Secondary Identification
 Loop: **2310B Rendering Provider Name**
 Level: **Detail**
 Usage: Situational by Implementation Guide
 Business: **AHA requires submission with only the following data**
 Rule: **elements for this segment:**

Data Element Summary

Ref Des	Element Name	Element Note
REF01	Reference Identification Qualifier	Enter code value: G2 for AHA Provider Commercial Number
REF02	Reference Identification	Enter the appropriate rendering provider identification number.

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Segment: **NM1** Service Facility Location
 Loop: **2310C Service Facility Location**
 Level: **Detail**
 Usage: Situational by Implementation Guide
 Business **AHA requires submission with only the following data**
 Rule: **elements for this segment:**

Data Element Summary

Ref Des	Element Name	Element Note
NM101	Entity Identifier Code	Enter code value: 77 Service Location
NM102	Entity Type Qualifier	Enter code value: (choose one) 2 (Non Person Entity)
NM103	Name Last or Organization Name	Enter value: Laboratory or Facility Name
NM108	Identification Code Qualifier	Enter code value: (choose one) XX – Centers for Medicare and Medicaid Services National Provider Identifier
NM109	Identification Code	Enter the appropriate National Provider ID (NPI).

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Segment: **REF** Service Facility Location Secondary Identification
 Loop: **2310C Service Facility Location**
 Level: **Detail**
 Usage: Situational by Implementation Guide
 Business **AHA requires submission with only the following data**
 Rule: **elements for this segment:**

Data Element Summary

Ref Des	Element Name	Element Note
REF01	Reference Identification Qualifier	Enter code value: Enter code value: G2 for AHA Provider Commercial Number
REF02	Reference Identification	Enter the appropriate service facility provider identification number.

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Segment: **PAT** **PATIENT INFORMATION**
 Loop: **200CA** **PATIENT INFORMATION**
 Level: **Detail**
 Usage: Required by the HIPAA Implementation Guide
 Business: **AHA requires submission with only the following data elements for this segment:**
 Rules:

Data Element Summary

Ref Des	Element Name	Element Note
NM101	Entity Identifier Code	Enter QC for Patient when different than the subscriber
NM102	Entity Identifier Code	1 Person
NM103	Name Last or Organization Name	Patient Last Name Required
NM104	Name First	Patient First Name Required when the person has a first name

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Segment: **CAS** Claims Level Adjustment
 Loop: **2320 Other Subscriber Information**
 Level: **Detail**
 Usage: Required by Implementation Guide
 Business **AHA requires submission with only the following data**
 Rule: **elements for this segment when submitting a**
Coordination of Benefits at the claim level:

Data Element Summary

Ref Des	Element Name	Element Note
CAS01	Claims Adjustment Group Code	Enter code value: (choose one) CO (Contractual Obligations) CR (Corrections and Reversals) OA (Other Adjustments) PI (Payer Initiated Reductions) PR (Patient Responsibility)
CAS02	Claims Adjustment Reason Code	Enter value: Adjustment Reason Code
CAS03	Claim Adjusted Amount	Enter value: Adjustment Amount

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Segment: **CAS** Claims Adjustment
 Loop: **2430 – Line Adjudication Information**
 Level: **Detail**
 Usage: Situational by Implementation Guide
 Business: **AHA requires submission with only the following data elements for this segment when submitting a Coordination of Benefits at the line level:**
 Rule:

Data Element Summary

Ref Des	Element Name	Element Note
CAS01	Claims Adjustment Group Code	Enter code value: (choose one) CO (Contractual Obligations) CR (Corrections and Reversals) OA (Other Adjustments) PI (Payer Initiated Reductions) PR (Patient Responsibility)
CAS02	Claims Adjustment Reason Code	Enter value: Adjustment Reason Code at the line level
CAS03	Claim Adjusted Amount	Enter value: Adjustment Amount

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Transaction Acknowledgements

TA1 Interchange Acknowledgement Transaction

All X12 file submissions are pre-screened upon receipt to determine if the ISA or IEA segments are unreadable or do not comply with the HIPAA Implementation Guide. If errors are found, AHA will send a TA1 response transaction to notify the trading partner that the file cannot be processed. No TA1 response transaction will be sent for error-free files.

Example: Once the 837D is received by AHA, the file is checked for HIPAA compliance. Within AHA, a validation is performed on the ISA loop and the IEA loop information. If these segments are missing required elements or have a non-standard structure, the file will receive a full file reject and the TA1 response transaction will be sent to the trading partner within the timeframes required by applicable law.

999 Functional Acknowledgement

If the file submission passes the ISA/IEA pre-screening above, it is then checked for HIPAA compliance syntactical and content errors. When the compliance check is complete, a 999 will be sent to the trading partner informing them which claims in the file were accepted for processing or rejected.

Example: An X12 file has passed pre-screening, and is then checked against the HIPAA standard. Once the file has been processed against the HIPAA standard, a 999 is generated indicating which claims within the file have passed or failed syntactical/content errors. No further processing of the failed X12 transaction will occur.

Unsolicited 277

The Unsolicited 277 acknowledgment is used for the 837D. The Unsolicited 277 acknowledgment provides accepted or rejected claim status for each claim contained within the batch.

****It is important to note that:*

Only accepted claims are submitted to the claims adjudication system for processing and the outcome results will appear on the statement of remittance (SOR).

A detailed explanation of the reason for claim rejection is contained in the STC12 segment of the Unsolicited 277 transaction.

Example: A batch file is received with three 837D claims that pass compliance. During processing, the first claim rejects due to invalid member information, the second claim rejects due to an invalid procedure code, and

the third claim is accepted with no errors. The Unsolicited 277 is generated and returns a status of one accepted claim and two rejected claims along with an explanation of the reasons the claims were rejected. In addition, the one accepted claim is submitted to the claims adjudication system for processing.